



ALPHA LEAD CONSULTANCY

Your Partner Towards Business Excellence

Yours one stop management consultancy solution...

ALPHA LEAD CONSULTANCY

(NS0289012-T)

 (60)17 402 4772

 rebecca_leewei@yahoo.com

 1A-8-3A, Sandilands, Gat Lebu Sandilands, 10300 Georgetown, Penang.



“
A Message from
the Founder
of Alpha Lead Consultancy”

Since 2016, **Alpha Lead Consultancy (ALC)** have been at the forefront of providing exceptional management system consultancy and training services. Our expertise spans across quality, environment, health and safety, and automotive sectors, enabling businesses to achieve operational excellence and global competitiveness.

At ALC, our core strength lies in our ability to deliver balanced, high-quality services tailored to meet the specific needs of each client. We are dedicated to fostering long-term relationships, especially with small and mid-sized enterprises, which play a crucial role in the global economy.

Our comprehensive range of services includes quality management system development, operational technical courses, and human resources support. We pride ourselves on our team of specialized consultants who bring deep industry knowledge and practical insights to every project.

Our mission is to enhance individual and organizational performance through customized consultancy and training, consistently exceeding customer expectations. We are committed to continuous improvement and delivering unparalleled value to our clients.

Thank you for choosing **Alpha Lead Consultancy**. We look forward to partnering with you to achieve your business goals and drive sustained success.

Best regards,

Rebecca Goh

Founder, Alpha Lead Consultancy

ALPHA LEAD

1.0 Introduction

Alpha Lead Consultancy (ALC), established in 2016, specializes in management system consultancy and training services for corporate and manufacturing industries. Our focus is on delivering comprehensive, high-quality services across the entire business cycle. Our experienced professionals utilize a team approach to ensure exceptional outcomes for consulting projects and training courses. By leveraging the Risk Management principles, ALC offers a superior service that stands out in the market.




1.1 Company Background

Alpha Lead Consultancy is dedicated to promoting quality concepts that prepare industries for a globally competitive business environment. Our consultancy and training services are recognized by multinational organizations for their excellence. We offer a wide range of services tailored to business needs, including quality management system development, operational technical courses, and human resources.

Our primary target is new start-ups, especially small and mid-sized enterprises, which are crucial to both Malaysian and international markets. ALC aims to build long-term relationships with these younger operations, supporting their growth and development over time.

Our team of specialized consultants excels in various disciplines, including technology, management, operations, and human resources. We provide high-quality training and consultancy services to clients from manufacturing and process industries, business services, public and private utilities, local government agencies, and international institutions.

Implementing a Quality Management System (QMS) with a focus on Risk Management helps us prevent product risks by establishing robust control systems. This approach ensures organizational improvements and cost reductions via the value chain.



TRAINING

1.2 Mission

Our mission is to enhance individual and organizational performance by providing customized consultancy and training services that exceed customer expectations. We are committed to building continuous improvement into all we do, leveraging ISO quality management system principles to drive productivity and quality enhancement.

1.3 Quality Policy

Alpha Lead Consultancy's quality policy is to elevate market confidence, enabling clients to supply goods and services that meet customer requirements within their business and operational scope.

1.4 Objectives

- 1. Implement ISO Standards** : Provide a framework to achieve functional clarity and organizational goals.
- 2. Certification as Quality Symbol** : Position certification as a symbol of quality and success.
- 3. Expert Consultancy** : Offer expert knowledge, practical support, and training to facilitate organizational commitment and effort.
- 4. Systematic QMS Structure** : Assist in establishing systematic Quality Management Systems, enhancing basic quality systems for small and medium-sized enterprises.
- 5. Long-term Partnerships** : Establish and nurture long-term partnerships with organizations.
- 6. Exceed Customer Expectations** : Deliver consultancy and training services that exceed customer expectations.
- 7. Timely and Priced Right** : Ensure quality services and products are delivered at the right price and time to the right customer.



2.0 Services

2.1 We specialise in Consultancy services as below:

- ✓ ISO 9001 Quality Management System
- ✓ ISO 14001 Environmental Management System
- ✓ IATF 16949 Quality Management System
- ✓ ISO 45001 Occupational, Health & Safety Management System
- ✓ TL 9000 Quality Management System for Telecommunication Products & Services
- ✓ ISO 13485 Management System for Medical Devices

2.2 We provide Training courses as below:

- ✓ Internal Quality Auditor / Lead Auditor Training
- ✓ Internal Environment Auditor / Lead Auditor Training
- ✓ ISO 9001 / ISO 14001 / ISO 13485 / ISO 45001 Management System Awareness Training
- ✓ Establishing, Implementation, and Maintaining Quality / Environmental Management System
- ✓ 7 Quality Tools
- ✓ Failure Mode and Effect Analysis (FMEA)
- ✓ 5S and Safety Awareness
- ✓ Quality Control Awareness
- ✓ 8D Problem Solving and Root Cause Analysis Techniques

2.2.1 Training & Workshop Pictures

2.2.1.1 During Training



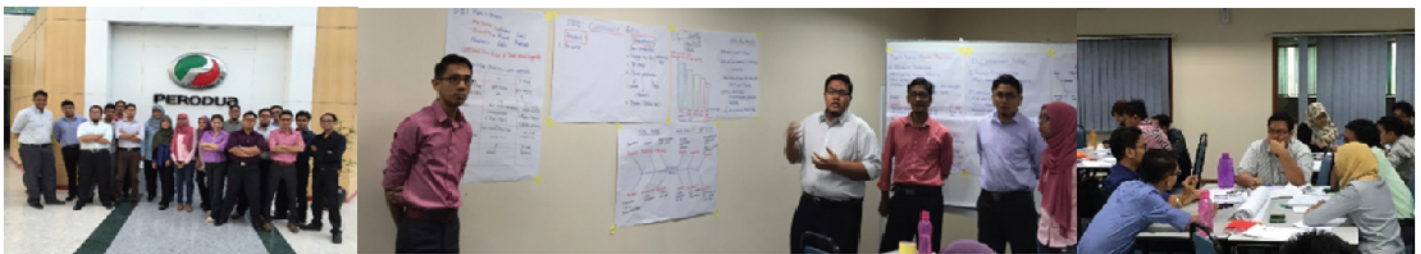
2.2.1.2 TS 16949 Internal Auditor Training

for Automotive Industry.



2.2.1.3 MAI Program

at Perodua Corporate Building at Rawang Kuala Lumpur for 8D Problems Solving and Root Cause Analysis Techniques.



2.2.1.4 MAI IPC Program

at Institut Kebangsaan Belia Negara (IKBN) at Bukit Mertajam by MAI.



2.2.1.5 Others Training Activities



2.2.1 培训与研讨会图片

2.2.1.1 培训中



2.2.1.2 ISO/TS 16949 汽车行业质量管理体系内审员培训



2.2.1.3 吉隆坡万挠 Perodua 第二国产车 MAI 课程，提供用 “八大纪律的问题解决和根源分析技术方式来解决问题和根源分析技术”培训课程



2.2.1.4 大山脚全国青年科技研究院 (Institut Kebangsaan Belia Negara) MAI IPC 课程



2.2.1.5 其他培训与研讨会





2.0 服务

2.1 咨询:

- ✓ ISO 9001 质量管理体系
- ✓ ISO 14001 环境管理体系
- ✓ IATF 16949 质量管理体系
- ✓ ISO 45001 职业健康与安全管理体系
- ✓ TL 9000 通信产品和服务质量管理体系
- ✓ ISO 13485 医疗器械管理体系

2.2 培训:

- ✓ 质量审核员/主任审核员培训
- ✓ 环境审核员/主任审核员培训
- ✓ ISO 9001 质量管理体系意识培训
- ✓ 建立、实施和维护 ISO 9001 质量管理体系
- ✓ 七种质量工具
- ✓ 失效模式和影响分析 (FMEA)
- ✓ 5S 和安全意识
- ✓ 质量控制意识
- ✓ 8D 问题解决和根本原因分析技术





TRAINING

1.2 使命

我们的使命是通过提供定制化的咨询和培训服务来提升个人和组织的绩效，并超越客户的期望。我们致力于在所有工作中融入持续改进，利用 ISO 9001:2015 原则推动生产力和质量提升。

1.3 质量方针

Alpha Lead Consultancy 的质量方针是提高市场信心，使客户能够在其业务和运营范围内提供满足客户要求的商品和服务。

1.4 目标

1. 实施ISO标准 : 提供框架以实现功能明确和组织目标。
2. 认证为质量象征 : 将认证定位为质量和成功的象征。
3. 专家咨询 : 提供专业知识、实用支持和培训，以促进组织承诺和努力。
4. 系统化QMS结构 : 帮助建立系统化的质量管理体系，提升中小企业的基本质量体系。
5. 长期合作伙伴关系 : 与组织建立并培养长期合作关系。
6. 超越客户期望 : 提供超越客户期望的咨询和培训服务。
7. 适时适价 : 确保以合适的价格和时间向合适的客户提供优质服务和产品。

1.0 简介

Alpha Lead Consultancy (ALC) 自2016年成立以来，专注于为企业和制造业提供管理体系咨询和培训服务。我们专注于在整个业务周期内提供全面、高质量的服务。经验丰富的专业团队通过团队合作确保咨询项目和培训课程取得卓越成果。通过利用 ISO 风险管理原则，ALC 提供的服务在市场上独树一帜。



1.1 公司背景

Alpha Lead Consultancy 致力于推广质量概念，为企业准备一个全球竞争的商业环境。我们的咨询和培训服务因其卓越性而受到跨国组织的认可。我们提供一系列根据业务需求量身定制的服务，包括质量管理体系开发、运营技术课程和人力资源。

我们的主要目标是新创公司，特别是中小企业，这些企业对马来西亚和国际市场至关重要。ALC 旨在与这些年轻企业建立长期合作关系，支持其成长和发展。

我们的专业咨询团队在技术、管理、运营和人力资源等多个学科方面具有丰富的经验。我们为制造业和流程工业、商业服务、公私公共事业、地方政府机构和国际机构的客户提供高质量的培训和咨询服务。

通过实施以 ISO 9001:2015 风险管理为核心的质量管理体系，帮助我们通过建立强大的控制系统来防止产品风险。这种方法确保了通过价值链实现组织改进和成本降低。



的话

“

Alpha Lead Consultancy

创始人的话”

自2016年以来，Alpha Lead Consultancy (ALC)一直致力于提供卓越的管理体系咨询和培训服务。我们的专业领域涵盖质量、环境、健康与安全以及汽车行业，帮助企业实现卓越运营并具备全球竞争力。

在ALC，我们的核心优势在于能够提供平衡且高质量的服务，这些服务是根据每个客户的特定需求量身定制的。我们致力于建立长期合作关系，特别是与在全球经济中发挥重要作用的小型 and 中型企业。

我们提供的服务包括质量管理体系开发、运营技术课程和人力资源支持。我们以拥有一支专业咨询团队而自豪，他们在每个项目上都带来了深厚的行业知识和实用的见解。

我们的使命是通过定制化的咨询和培训服务提升个人和组织的绩效，并持续超越客户的期望。我们致力于不断改进，为客户提供无与伦比的价值。

感谢您选择 Alpha Lead Consultancy。我们期待与您合作，实现您的业务目标并推动持续成功。

此致

Rebecca Goh

Alpha Lead Consultancy 创始人

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